

Navkar Traders is committed to providing high-quality products and services to our customers. We believe in transparency and clear communication, which is why we have established the following terms and conditions:

**FIFO Method:** As a food item supplier, we follow the FIFO (First In First Out) method to ensure the freshest possible products are delivered to our customers.

**Expiry Packets:** We do not accept returns of expiry packets. It is the responsibility of the customer to check the expiry dates of the products they receive and inform us immediately if there are any issues.

**Rate Increase:** Our prices increase by 10% every year to account for inflation and other factors. We will inform customers of any changes in prices prior to implementing them.

**Tax Rates:** Tax rates may change as per government norms. We will adjust our prices accordingly and inform customers of any changes.

**Second-Hand Machines:** We do not accept returns of second-hand machines sold by us. Customers should inspect the machines thoroughly before purchasing.

**Warranty:** Our machines come with a warranty for a specific period, regardless of whether the machine is used or not. Customers should inform us immediately if there are any issues with the machine during the warranty period.

**Emergency Delivery:** We offer emergency delivery services through delivery partners, which customers will need to pay for. We will inform customers of the delivery charges in advance.

**Invoices:** Our invoices are computer-generated and do not require a stamp or signature from our end. However, customers should acknowledge the receipt of material with their company seal.

**Payment Terms:** Payment should be made within 30 days of receiving the invoice. Late payment may incur additional charges.

Dispute Resolution: Any disputes should be resolved amicably between Navkar Traders and the customer. If a resolution cannot be reached, the matter will be escalated to a neutral third party for arbitration.

By using our products and services, customers agree to abide by these terms and conditions. We reserve the right to amend these terms and conditions at any time, and customers will be informed of any changes in advance. If you have any questions or concerns about these terms and conditions, please do not hesitate to contact us.